

BALANCED SCORECARD - PLANNING

| | FHDC | | | SEBC | | | WS | | |
|--|-----------|------------|-------------|-----------|------------|-------------|-----------|------------|-------------|
| | % IN TIME | Total apps | No. in time | % IN TIME | Total apps | No. in time | % IN TIME | Total apps | No. in time |
| APRIL 2015 | | | | | | | | | |
| MAJOR APPLICATIONS | 0% | 0 | 0 | 0% | 2 | 0 | 0% | 2 | 0 |
| MINOR APPLICATIONS | 66% | 6 | 4 | 88% | 26 | 23 | 84% | 32 | 27 |
| OTHER APPLICATIONS | 80% | 20 | 16 | 83% | 72 | 60 | 83% | 93 | 77 |
| No of applications on hand at end of month | | | | | | | | | |
| Major/Minor/Other | | 115 | | | 248 | | | 363 | |
| % of Clean apps | | | | | 37% | | | | |
| MAY 2015 | | | | | | | | | |
| MAJOR APPLICATIONS | 100% | 2 | 2 | 0% | 0 | 0 | 2% | 2 | |
| MINOR APPLICATIONS | 75% | 8 | 6 | 71% | 38 | 27 | 72% | 46 | 33 |
| OTHER APPLICATIONS | 67% | 15 | 10 | 70% | 71 | 50 | 70% | 86 | 60 |
| No of applications on hand at end of month | | | | | | | | | |
| Major/Minor/Other | | 125 | | | 215 | | | 240 | |
| % of Clean apps | | | | | 41% | | | | |
| JUNE 2015 | | | | | | | | | |
| MAJOR APPLICATIONS | 0% | 2 | 0 | 100% | 2 | 2 | 50% | 4 | 2 |
| MINOR APPLICATIONS | 64% | 14 | 9 | 59% | 22 | 13 | 61% | 36 | 22 |
| OTHER APPLICATIONS | 65% | 20 | 13 | 86% | 63 | 52 | 78% | 83 | 65 |
| Total All app. types recd. | | 73 | | | | | | 274 | |
| No of applications on hand at end of month | | | | | | | | | |
| Major/Minor/Other | | 119 | | | 218 | | | 337 | |
| % of Clean apps | | | | | 41% | | | | |
| QUARTER 1 - 2015/16 | | | | | | | | | |
| MAJOR APPLICATIONS | 60% | 5 | 3 | 40% | 5 | 2 | 50% | 10 | 5 |
| MINOR APPLICATIONS | 69% | 32 | 22 | 73% | 96 | 70 | 72% | 128 | 92 |
| OTHER APPLICATIONS | 69% | 59 | 41 | 77% | 216 | 168 | 76% | 275 | 209 |

| | | | | | | | | | |
|--|-----|-----|----|------|-----|----|-----|-----|----|
| No of applications on hand at end of month | | | | | | | | | |
| Major/Minor/Other | | 119 | | | 217 | | | 336 | |
| % of Clean apps | | | | | 40% | | | | |
| JULY 2015 | | | | | | | | | |
| MAJOR APPLICATIONS | 75% | 4 | 3 | 0% | 0 | 0 | 75% | 4 | 3 |
| MINOR APPLICATIONS | 77% | 13 | 10 | 50% | 28 | 14 | 50% | 41 | 24 |
| OTHER APPLICATIONS | 73% | 26 | 19 | 77% | 87 | 67 | 76% | 113 | 86 |
| No of applications on hand at end of month | | | | | | | | | |
| Major/Minor/Other | | 115 | | | 211 | | | 326 | |
| % of Clean apps | | | | | 21% | | | | |
| August 2015 | | | | | | | | | |
| MAJOR APPLICATIONS | 43% | 7 | 3 | 100% | 2 | 2 | 55% | 9 | 5 |
| MINOR APPLICATIONS | 50% | 18 | 9 | 74% | 27 | 20 | 64% | 45 | 29 |
| OTHER APPLICATIONS | 80% | 20 | 16 | 100% | 50 | 50 | 94% | 70 | 66 |
| No of applications on hand at end of month | | | | | | | | | |
| Major/Minor/Other | | 95 | | | 204 | | | 299 | |
| % of Clean apps | | | | | 34% | | | | |
| SEPTEMBER 2015 | | | | | | | | | |
| MAJOR APPLICATIONS | | | | | | | | | |
| MINOR APPLICATIONS | | | | | | | | | |
| OTHER APPLICATIONS | | | | | | | | | |
| No of applications on hand at end of month | | | | | | | | | |
| Major/Minor/Other | | | | | | | | | |
| % of Clean apps | | | | | | | | | |